

Table 6-7. Input Paper Jams

Possible Cause	Recommended Action
Tray Photosensors blocked or inoperative	Inspect and replace PS504 (Tray 1) PS501 (Tray 2) PS2001 (Tray 3)
(*)Pick-up Roller dirty or inoperative	Clean or replace RB2-2900-000CN (Tray 1) RB2-2891-000CN (Tray 2) RB2-2891-000CN (Tray 3)
(*)Pick-up Assembly defective	Replace RG5-4128-000CN (Tray 1) RG5-4127-000CN (Tray 2) RG5-4127-000CN (Tray 3)
(*)Separation Pad	Inspect / replace RB2-2835-000CN(Tray 1) RB2-3008-000CN (Tray 2) RB2-3008-000CN (Tray 3)
Feed Rollers	Inspect and replace RG6-4129-000CN (Tray 1) RB2-3490-0000CN or RG6-4129-000CN (Tray 2) RB2-3490-0000CN or RG6-4129-000CN (Tray 3)
Solenoids	Inspect and replace SL504 (Tray 1) SL501 (Tray 2) SL2001 (Tray 3)
Paper Feeder PCB (Tray 3 only) defective	Replace RG5-4277-000CN
Engine Controller Assembly/Intermediate PCB	Replace RG5-4248-000CN (4249 220V) and RG5-4250-000CN

Table 6-8. Internal Paper Jams

Possible Cause	Recommended Action
Tray Photosensors blocked or inoperative	Inspect and replace PS504 (Tray 1) PS501 (Tray 2) PS2001 (Tray 3)
Registration Assembly defective	Replace RG5-4129-000CN
Transfer Roller Assembly defective	Replace RG5-4130-000CN
Toner Cartridge defective	Inspect and replace C4096A
Transport Assembly defective	Inspect and replace Belts (RY7-5053-000CN) Rollers(RY7-5052-000CN)
Engine Controller Assembly/Intermediate PCB	Replace RG5-4248-000CN (4249 220V) and RG5-4250-000CN
Fusing Assembly defective	Replace RG5-4132-0000CN (includes PS503)